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IT, CYBER & ORGANIZATIONAL TRANSFORMATION EXECUTIVE

INFRASTRUCTURE | INNOVATION | REGULATORY COMPLIANCE

I achieve results for the companies and clients that I work with. As an inspirational technology leader, I have over 25 years of experience delivering results in highly complex enterprise IT environments including manufacturing, healthcare, clinical research, and higher education. I lead my teams as a player-coach, drawing on individual strengths to achieve collective results that advance strategic business goals through the innovative and strategic use of technology. I am comfortable in the "fog of uncertainty" and I lead with authority, building trust and listening to stakeholders in order to achieve clarity within complex and challenging situations.

CORE COMPETENCIES

- Thought Leadership
- Information Security
- Public Speaking
- Risk Management
- Relationship Building
- Cloud Technologies
- Organizational Change

- Ethics in AI
- Artificial Intelligence
- Budgeting and Finance
- Inspirational Mgmt.
- Analytical Solutioning
- Board Management
- Communication

- Program Development
- Regulatory Compliance
- Strategic Planning
- Governance
- Policies & Procedures
- Vendor Mgmt.
- Problem Resolution

HIGHLIGHTED ACCOMPLISHMENTS

- I built and ran a successful IT Consultancy (Category 3 Partners), launched a mobile financial software startup, and have participated in the entrepreneurial ecosystems of North Carolina (Raleigh/Durham, Wilmington) as an advisor for many years.

- Strategic digital transformation program development aimed at modernization and rapid reduction of risk through targeted technology efforts, system implementations and staff development / augmentation. These efforts garnered notable improvements in external assessment ratings and a dramatically lower risk profile based on compliance standards (HIPAA, HITRUST, SOC2, PCI etc.) and industry frameworks (ISO-27001, NIST 800-53 etc.).

- Planning and coordination of efforts to leverage new technologies and lean staffing models to achieve a risk tolerant, quantifiable, and successful programs at a fraction of estimated expenses.

- Authored Apress Business title (July 2014): *Healthcare Information Privacy and Security: Regulatory Compliance and Data Security in the Age of Electronic Health Records*, a guide to EMR privacy and security. This title is being used in Major Health Systems as well as Clinical Informatics / Health Law courses at universities throughout the US.

EXPERIENCE

UNIVERSITY OF CALIFORNIA, SAN FRANCISCO – HEALTHCARE / HIGHER EDUCATION (30K employees)
Director Digital Transformation & Business Information Security Officer: August 2020 – Present
(Consultant via Category 3 Partners, LLC)

Working for the premier health and clinical research institution on the US west coast, I built a robust digital transformation, modernization, and cyber risk reduction program in order to align disparate operating units with corporate strategy and regulatory requirements. The cyber program consists of 18 technical projects and 4 governance/culture related projects as well as an IT organizational change initiative aimed at business transformation through strategic technology initiatives.

- KEY CONTRIBUTION: Built and implemented framework for a sustainable digital transformation initiative to include organizational change management and IT Adoption methodologies.

NEW HANOVER REGIONAL MEDICAL CENTER (Interim) – HEALTHCARE (16K employees)
Director, Information Security: December 2019 – June 2020
(Consultant via Category 3 Partners, LLC)

During a period of organizational transition, I was engaged to assist the organization leading an eight-member information security team while serving in an operational leadership role spanning cyber, telehealth, new technologies, "cloud-first" technology initiatives and innovative, tech-driven health and wellness programs.

- Strategic leadership through critical pre-acquisition phase

UNIVERSITY OF CALIFORNIA, SAN FRANCISCO – HEALTHCARE / HIGHER EDUCATION (30K employees)
Senior Manager – Information Technology and Security: December 2015 – December 2019
(Consultant via Category 3 Partners, LLC)

Built a cyber security program from the ground up for a newly acquired hospital in the bay area. Responsible for implementation and integration of enterprise security systems, network optimization, management processes, policy and procedures and security / regulatory controls. Regular board engagement, executive oversight, risk management, employee development, hiring and transitioning new initiatives to operational programs. Additional project oversight for innovative custom clinical software development initiatives.

- KEY CONTRIBUTION: Built, staffed and operationalized a highly effective cyber program bringing cyber compliance scores up from 34% - 91% within three years.

UNIVERSITY OF MARYLAND MEDICAL SYSTEM – HEALTHCARE / HIGHER EDUCATION (50K employees)
Security Program Manager: September 2012 – December 2015
(Consultant via Category 3 Partners, LLC)

Onboarded in 2012 in response to a series of regional acquisitions by the University of Maryland Medical System. Responsible for the oversight and management for integrated, enterprise application security, Information Privacy initiatives and Access/Identity projects as the organization transitioned from the acquired clients' legacy systems to the University's enterprise systems.

- KEY CONTRIBUTION: Operationalize a highly effective and risk tolerant security program.

New Hanover Regional Medical Center – HEALTHCARE (10K employees)

Security Coordinator – 2010- 2012 (Full time)

Engaged as project leadership for a large, multi-site EMR implementation. Coordinated all aspect of Information Security and led the efforts of a 15-member cross-functional team and security analysts to assure the security and privacy of patient data in compliance with federal and local regulations. Worked alongside IT and Executive Leadership to assure that security concerns were addressed while facilitating a usable system. Led and contributed to IT Governance, Privacy and Technology committees.
- KEY CONTRIBUTION: Highly successful project deliverables and team development

St. Vladimir's Orthodox Theological Seminary – HIGHER EDUCATION (50 Employees)

Network Engineer - 2007-2010 (Full time)

Management of Technical Infrastructure to include VMWare ESX Servers and Widows Active Directory network for a graduate institution in the metro New York area. Specified, purchased, installed and maintained server and network hardware as needed. Oversight of high-level network, server and security troubleshooting and maintenance initiatives.
- KEY CONTRIBUTION: Facilitation of productivity gains through strategic engineering initiatives

SC- Dept. of Parks, Rec. & Tourism Columbia, SC – STATE/LOCAL GOVERNMENT (1500 employees)
Information Security Officer and IT Systems Administrator - 2001-2007 (Full time)

Planned, implemented and monitored enterprise class network security systems and policies for 50 site, 1000 employee state government agency. Maintained a secure and business-class networking environment for data access and exchange both internally and externally including firewall, VPN and backup capabilities. Administration of Windows Directory Services and Electronic Mail / Groupware accounts. Assisted in design, installation, monitoring, maintenance and upgrade of servers, storage solutions and network operating systems. Administration and design of virtualized server infrastructure.
- KEY CONTRIBUTION: Built systems that led to operational excellence and unparalleled uptime

Newton Instrument Co. - Research Triangle Park, NC – MANUFACTURING (900 employees)
Network Administrator - 1998-2001 (Full time)

Management and administration of enterprise network (clients, servers, network hardware/software and network applications) in a private sector corporate environment. Participation in decision making process in order to assist the company in achieving strategic goals as they related to technology solutions during a rapid-growth period for the company.
- KEY CONTRIBUTION: Leadership of initiatives to modernize the organization's approach to IT

SC-Dept. of Parks, Rec. & Tourism Columbia, SC – STATE/LOCAL GOVERNMENT (1300 employees)
Helpdesk |Computer Technician – 1996-1998 (Full Time)

Responsible for desktop and application support for enterprise network at a major state government agency in South Carolina.
- KEY CONTRIBUTION: Excellence in customer facing and back office support.

TECHNOLOGY SKILLS

Over two decades of hands on experience with all aspects of the modern technology stack to include cloud computing, API Development (Postman), Identity and Access Management, cloud security, SIEM, IR, Elastic Stack / ELK, threat response, disaster recovery and capacity planning as well as traditional technologies which span desktop, server, network infrastructure and storage engineering, router/switch configuration, software product management, agile development, deep packet analysis, server virtualization, and complex network troubleshooting. Compliance frameworks to include ISO 27001, NIST 800-53, COBIT as well as regulatory standards such as PCI DSS, HITRUST, HIPAA and more.

PROFESSIONAL CERTIFICATIONS

- **CISSP:** (ISC)2: Expert level technical and management IT Security Certification
- **Certified C|CISO:** EC-Council: (ANSI Accredited) Executive level certification in IT Security Leadership (Chief Information Security Officer)
- **CCMP - Certified Change Management Practitioner (PROSCI)**: Organizational Change Management
- **Epic Security Coordinator:** Epic: EMR v. 2009/2010/2012/2014/2017/2018/Hyperdrive
- **PMP –** Project Management Institute (PMI): Industry standard project management certification
- **CPHIMS –** HIMSS: Certification in Health Info. Mgmt. Systems (expired)
- **NNCSS:** Nortel Networks: (networking)
- **Network+:** CompTIA: Vendor Independent Network Certification
- **CNX-A:** CNX Consortium: Certified Network Expert—Associate (packet analysis)
- **NTCP:** Learning Tree Intl.: NT Systems/Networks Certification
- **CCSA:** Checkpoint Firewall: Certified Security Administrator
- **MCP:** Microsoft: Certified Professional (TCP/IP NT4, Net. Essentials, Windows XP)

VOLUNTEER EXPERIENCE:

- Mentor – Queen City Health Tech Accelerator
- Board Member – Corporate Secretary: Orthodox Church in America, Diocese of the South
- Member – Parent Teacher Association: Wilmington Early College High School – Wilmington, NC
- Multiple past leadership positions on not-for-profit boards.

EDUCATION

- **Certificate in Leadership**
  Harvard Business School
- **Masters– cum laude**
  St. Vladimir's - Crestwood, NY
- **Bachelor of Science in Religion**
  Columbia International University - Columbia, SC